

DEPOSITORY SERVICES: FILING A COMPLAINT LIST OF AUTHORISED PERSONNEL / ESCALATION MATRIX

Details of	Contact Person	Address	Contact No.	Email Id	Working Hours
Customer Care	Ms. Ajeeta Rane	12 th Floor, Crescenzo Business District, C-38/39, G-Block, Bandra Kurla Complex, Bandra East, Mumbai – 400 051	022-62772177	demat.investorgrievance@sc.com	8.30am to 5.30pm (Monday to Friday)
Head of Customer Care	Ms. Matilda Bhatia	12 th Floor, Crescenzo Business District, C-38/39, G-Block, Bandra Kurla Complex, Bandra East, Mumbai – 400 051	080 42896718 / 080 28089025	Head.Service@sc.com	
Compliance Officer	Ms. Pooja Kankonkar	2 nd Floor, 90 MG Road, Fort, Mumbai - 400001		Pooja.Kankonkar@sc.com	
Alternate Compliance Officer	Ms. Suparna Mukherjee	2 nd Floor, 90 MG Road, Fort, Mumbai - 400001		Suparna.Mukherjee@sc.com	
CEO	Mr. PD Singh	Standard Chartered Bank, 19, Rajaji Salai, Chennai - 600001	022-39400123 / 022-66029549	CEO.India@sc.com	

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