

Disclosure of Complaints for NSDL – Jan 2026

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	2	4	3	3	3	1	12.33
2	SEBI (SCORES)	1	2	1	2	0	0	11.5
3	Depositories	0	0	0	0	0	0	0
4	Other Sources (if any)	0	1	1	0	1	0	0
5	Grand Total	3	7	5	5	4	1	11.91

Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	Apr-25	2	1	2	1
2	May-25	1	2	2	1
3	Jun-25	1	7	4	4
4	Jul-25	4	2	5	1
5	Aug-25	1	0	1	0
6	Sep-25	0	4	2	2
7	Oct-25	2	5	3	4
8	Nov-25	4	4	6	2
9	Dec-25	2	2	1	3
10	Jan-25	3	7	5	5

Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	NA	NA	NA	NA
2	2018-19	NA	NA	NA	NA
3	2019-20	0	44	44	0
4	2020-21	0	32	31	1
5	2021-22	1	26	27	0

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
6	2022-23	0	15	15	0
7	2023-24	0	36	36	0
8	2024-25	0	28	26	2
9	2025-26	2	34	31	5

Disclosure of Complaints for CDSL – Jan 2026

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	1	1	0	1	0	0
3	Depositories	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	Grand Total	0	1	1	0	1	0	0

Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	Apr-25	0	0	0	0
2	May-25	0	2	1	1
3	Jun-25	1	4	3	2
4	Jul-25	2	0	1	1
5	Aug-25	1	1	2	0
6	Sep-25	0	2	2	0
7	Oct-25	0	1	0	1
8	Nov-25	1	1	2	0
9	Dec-25	0	0	0	0
10	Jan-26	0	1	1	0

Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	NA	NA	NA	NA
2	2018-19	NA	NA	NA	NA
3	2019-20	0	4	4	0
4	2020-21	0	0	0	0
5	2021-22	0	3	3	0
6	2022-23	0	3	3	0
7	2023-24	0	4	4	0
8	2024-25	0	11	11	0
9	2025-26	0	12	12	0